
Emergency Food Aid Information Directory

4th May 2020

Temporary arrangements until further notice – updated weekly



**Stockton & District Advice
& Information Service**

PLEASE NOTE:

This directory is currently to help organisations during the Covid-19 outbreak. Food Banks have amended the way referrals can be made in light of referral organisations being closed to face to face interactions with those who are in food crisis.

The directory is being updated weekly, however ways to refer may change quickly please always check directly with the food bank before referring if possible.

Emergency Food Aid Information Directory – 2020

This Directory gives details of organisations that can provide emergency food assistance to people in Stockton Borough. The Directory is based on information supplied by organisations and indicates the type of assistance available, where and when the assistance is available and if any referral is required to access the service.

Stockton & District Advice & Information Service (SDAIS) has collected and circulated this information as part of its work with a wide range of organisations to support people who are in crises.

SDAIS would like to thank all those organisations who have provided their information and to Crisis Support Steering Group, who helped to develop this Directory.

If any information changes, we would be pleased to hear from individuals and agencies so that the Directory can be updated.

Stacey Sowerby
Help Through Crisis Co-ordinator

**Stockton & District Advice & Information Service
32 Dovecot Street
Stockton-on-Tees
TS18 1LN**

Tel: 01642 633877

Email: ssowerby@stockton-cab.co.uk

	Organisation	Address	Opening Times	Food/Provisions Provided	Quantity Allowed	Referral needed?	Contact
Monday	The Salvation Army	Palmerston Street, Stockton-on-Tees, TS18 1NU	Monday – Friday 9am-12pm Chicken and Chat Mondays 12.30 -2pm	- Food parcels - Toiletries - Clothing - Bedding - Sleeping bags - Shower facilities for the homeless Take away only	3 in first month, then 1 per month	Self-referrals can be made for the time being No Referral needed for chicken and chat	John Preston 01642 617 629
	St Michael and All Angels (Trussell Trust)	Imperial Avenue Norton TS20 2EN	Mondays 12.30 pm-2.30pm	- Food parcels - Toiletries - Clothing - Pet food NO HOT FOOD AVAILABLE	3 parcels initially during period of crises, but can continue support if a professional is working with client to relieve crises	Referrals can be made by normal red vouchers, electronic referral or by emailing info@bilinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Can client collect or delivery due to isolation Or by ringing 07583575522 (Jill) 07808724144 (Emily)	Jill Coyle 07583 575 522 Emily 07808724144

	Organisation	Address	Opening Times	Food/Provisions Provided	Quantity Allowed	Referral needed?	Contact
Tuesday	The Salvation Army	Palmerston Street, Stockton-on-Tees, TS18 1NU	Monday – Friday 9am-12pm	- Food parcels - Toiletries - Clothing - Bedding - Sleeping bags	3 in first month, then 1 per month	Self-referrals can be made for the time being	John Preston 01642 617 629
	Billingham and Stockton Borough Food Bank (Trussell Trust)	4-6 West Precinct, Billingham Town Centre, TS23 2NH Use back entrance to collect parcel	Tuesdays and Thursdays 11am – 2pm	- Food parcels - Toiletries - Clothing - household items NO HOT FOOD AVAILABLE	3 parcels initially during period of crises, but can continue support if a professional is working with client to relieve crises.	Referrals can be made by normal red vouchers, electronic referral or by emailing info@billinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Can client collect or delivery due to isolation Or by ringing 07583575522	Jill Coyle 07583 575 522

	Organisation	Address	Opening Times	Food/Provisions Provided	Quantity Allowed	Referral needed?	Contact
Wednesday	The Salvation Army	Palmerston Street, Stockton-on-Tees, TS18 1NU	Monday – Friday 9am-12pm	- Food parcels - Toiletries - Clothing - Bedding - Sleeping bags	3 in first month, then 1 per month	Self-referrals can be made for the time being	John Preston 01642 617 629
	Trussell Trust	Hebron Church Britannia Road (corner of Bishopton Road & Vicarage Street) Stockton-on-Tees TS19 0AJ	Wednesdays and Fridays 10am-1pm	- Food parcels - Toiletries - Pet food (when donated) NO HOT FOOD AVAILABLE	3 parcels during period of crises, continued support if a professional is working with client to relieve crises.	Referrals can be made by normal red vouchers, electronic referral or by emailing info@billinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Can client collect or delivery due to isolation Or by ringing 07845 689 012	Andrea Edwards 07845 689 012
	St. Andrews Methodist Church (Trussell Trust)	St. Andrews Methodist Church, Hardwick, Stockton-On-Tees, TS19 8DW	Wednesdays 11am-2pm	- Food parcels - Toiletries - Pet food (when donated) NO HOT FOOD AVAILABLE	3 parcels during period of crises, continued support if a professional is working with client to relieve crisis.	Referrals can be made by normal red vouchers, electronic referral or by emailing info@billinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Or by ringing Glynnis McNaughton 07810 521255	Glynnis McNaughton 07810 521255

	Organisation	Address	Opening Times	Food/Provisions Provided	Quantity Allowed	Referral needed?	Contact
Thursday	The Salvation Army	Palmerston Street, Stockton-on-Tees, TS18 1NU	Monday – Friday 9am-12pm	- Food parcels - Toiletries - Clothing - Bedding - Sleeping bags	3 in first month, then 1 per month	Self-referrals can be made for the time being	John Preston 01642 617 629
	Billingham and Stockton Borough Food Bank (Trussell Trust)	4-6 West Precinct, Billingham Town Centre, TS23 2NH Use back entrance to collect parcel	Tuesdays and Thursdays 11am – 2pm	- Food parcels - Toiletries - Clothing - household items NO HOT FOOD AVAILABLE	3 parcels initially during period of crises, but can continue support if a professional is working with client to relieve crises.	Referrals can be made by normal red vouchers, electronic referral or by emailing info@billinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Can client collect or delivery due to isolation Or by ringing 07583575522	Jill Coyle 07583 575 522
	Thornaby Foodbank	Thornaby Baptist Church, Thorntree Road, (Next to Mandale Mill primary school)	Thursdays 12pm-1pm	- Food parcels - Toiletries - Clothing (When donated) NO HOT FOOD AVAILABLE	4 weeks' worth, then new referral needed. 12 parcels in total.	Client must have a referral by an organisation. Refer via Thornaby Food Bank Facebook page (check for updates every Wednesday also) Referral needs to include: Name & organisation referring Name of client DOB Address How many people parcel is for	Lesley Collinson

	Organisation	Address	Opening Times	Food/Provisions Provided	Quantity Allowed	Referral needed?	Contact
Friday	The Salvation Army	Palmerston Street, Stockton-on-Tees, TS18 1NU	Monday – Friday 9am-12pm	- Food parcels - Toiletries - Clothing - Bedding - Sleeping bags	3 in first month, then 1 per month	Self-referrals can be made for the time being	John Preston 01642 617 629
	Trussell Trust	Hebron Church Britannia Road (corner of Bishopton Road & Vicarage Street) Stockton-on-Tees TS19 0AJ	Wednesdays and Fridays 10am- 1pm	- Food parcels - Toiletries - Pet food (when donated) NO HOT FOOD AVAILABLE	3 parcels initially during period of crises, but can continue support if a professional is working with client to relieve crises.	Referrals can be made by normal red vouchers, electronic referral or by emailing info@billinghamstocktonborough.foodbank.org.uk With following details: Name of client DOB Address How many people parcel is for Clients phone number Can client collect or delivery due to isolation Or by ringing 07845 689 012	Andrea Edwards 07845 689 012

The COVID Community Support Team

Catalyst, Stockton - on – Tees Borough Council and the Borough's Voluntary, Community and Social Enterprise sector have formed the COVID Community Support Team.

If you are staying at home because you are vulnerable or self-isolating then the team can help with:

- Shopping
- Providing essential food supplies
- Collecting and delivering prescriptions
- Walking or taking care of pets
- Listening on the phone and giving emotional support
- Putting you in touch with places that can provide advice and guidance
- Other practical help – let the team know what you need and they'll try to help

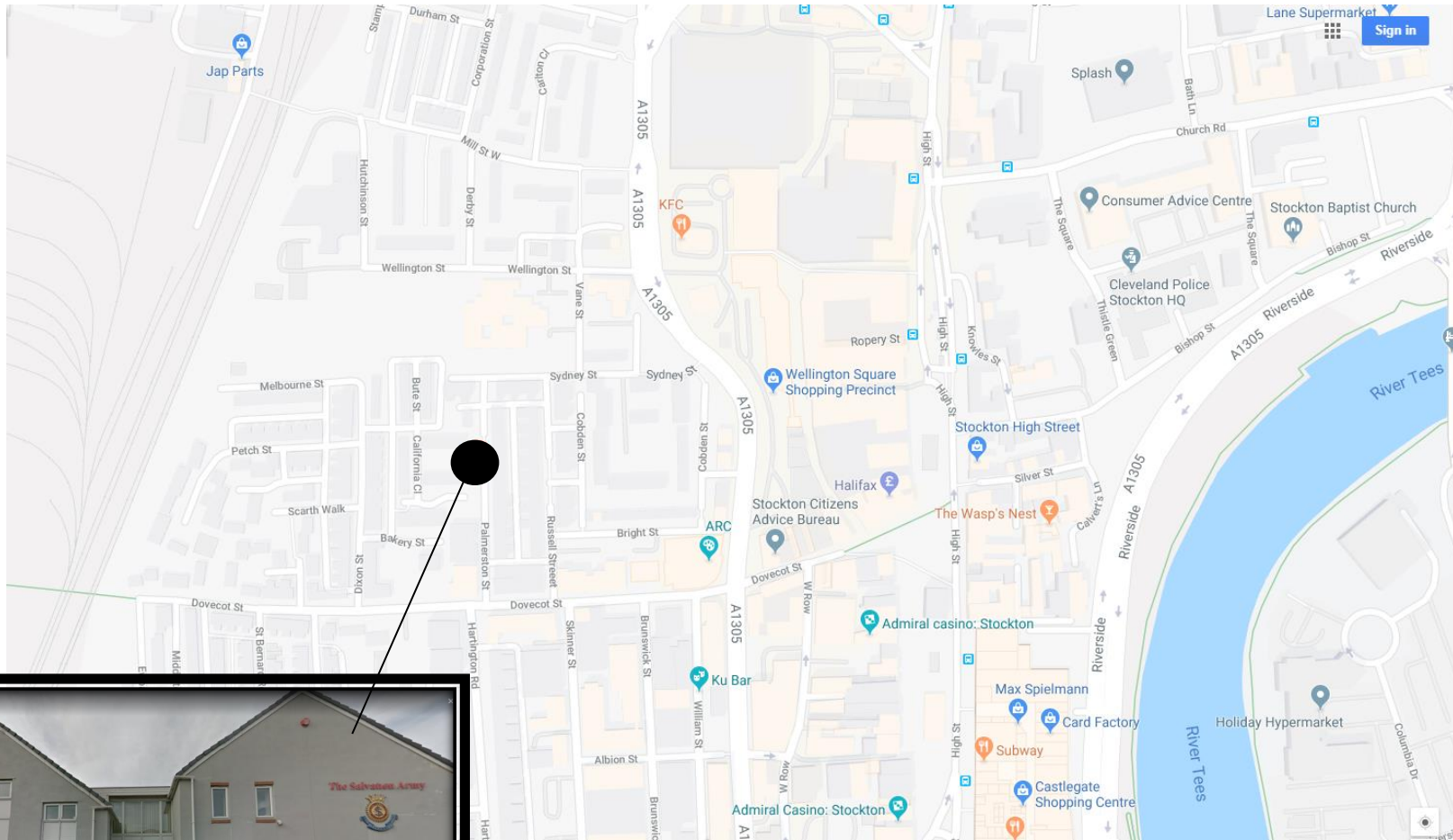
The team is determined to make it easy for you to get the help you need.

You can get in touch for yourself or if you know someone who you think needs help ask them if you can contact the team on their behalf.

Call: 01642 524500

(Usual opening times: 9am to 5pm, Monday to Friday and 10am to 4pm, Saturday and Sunday)

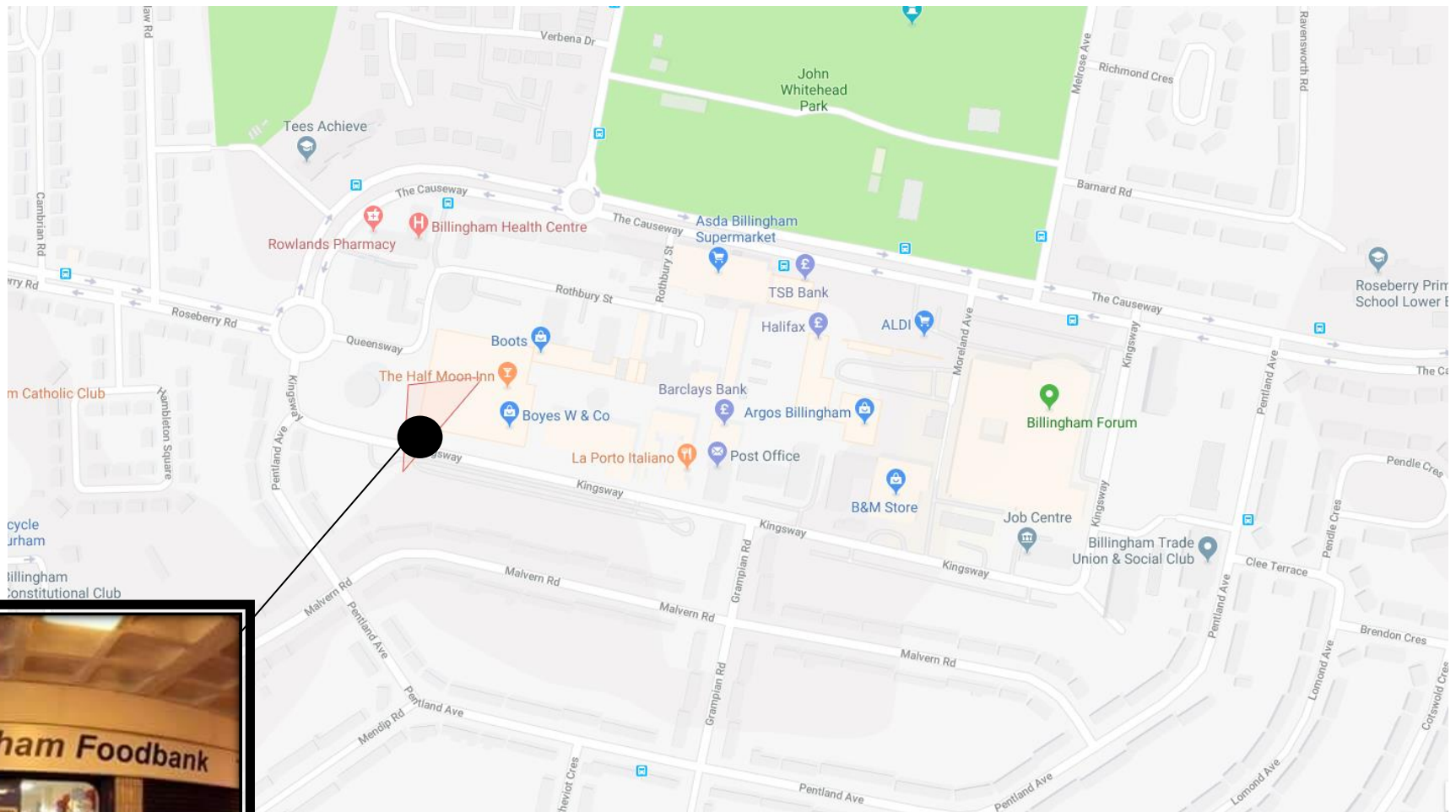
Stockton Town Centre



The Salvation Army

Monday to Friday 9am-12pm

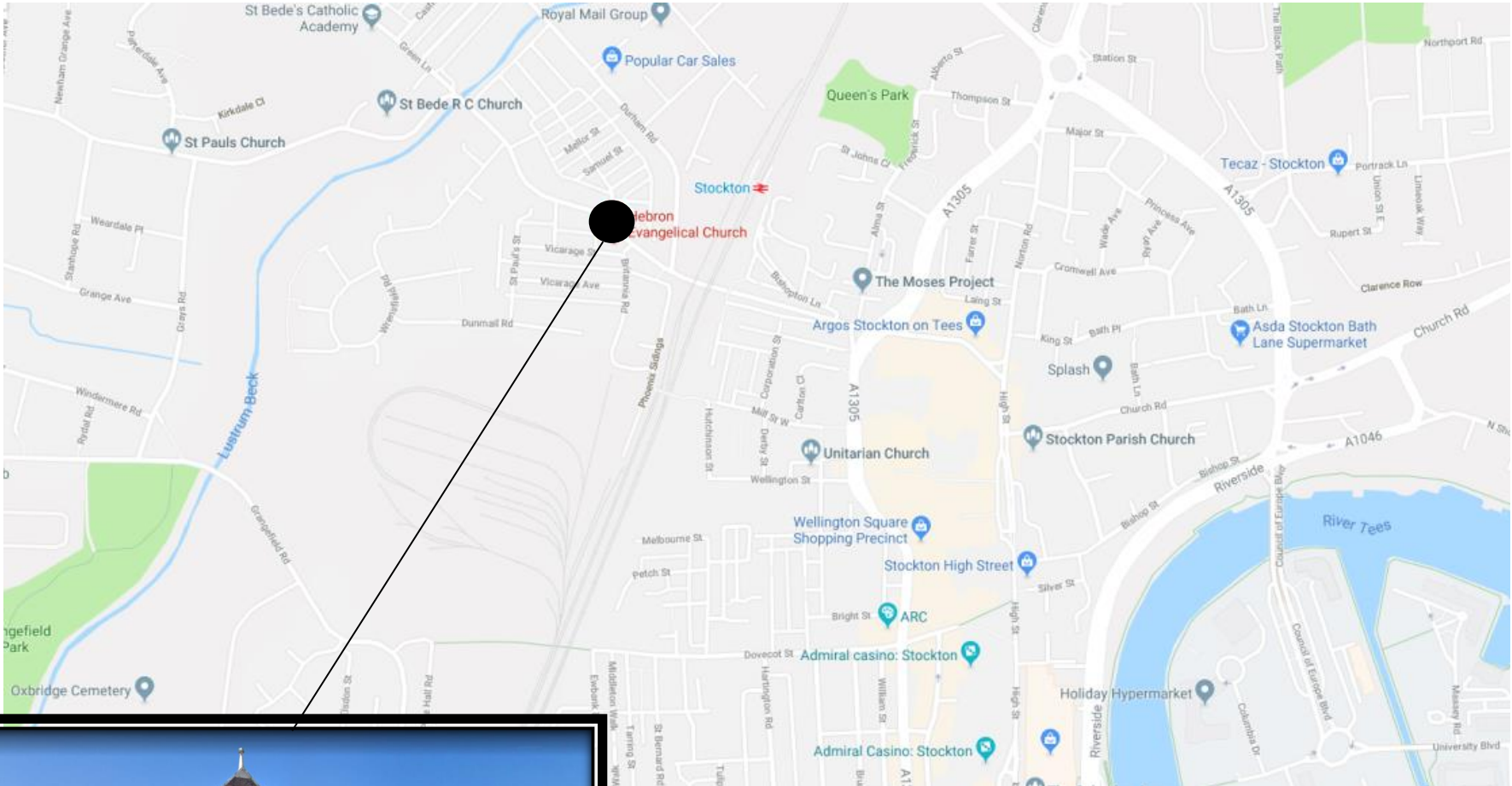
Billingham Central



Trussell Trust Billingham

Tuesdays and Thursdays
11am-2pm

Newtown & Stockton Town Centre

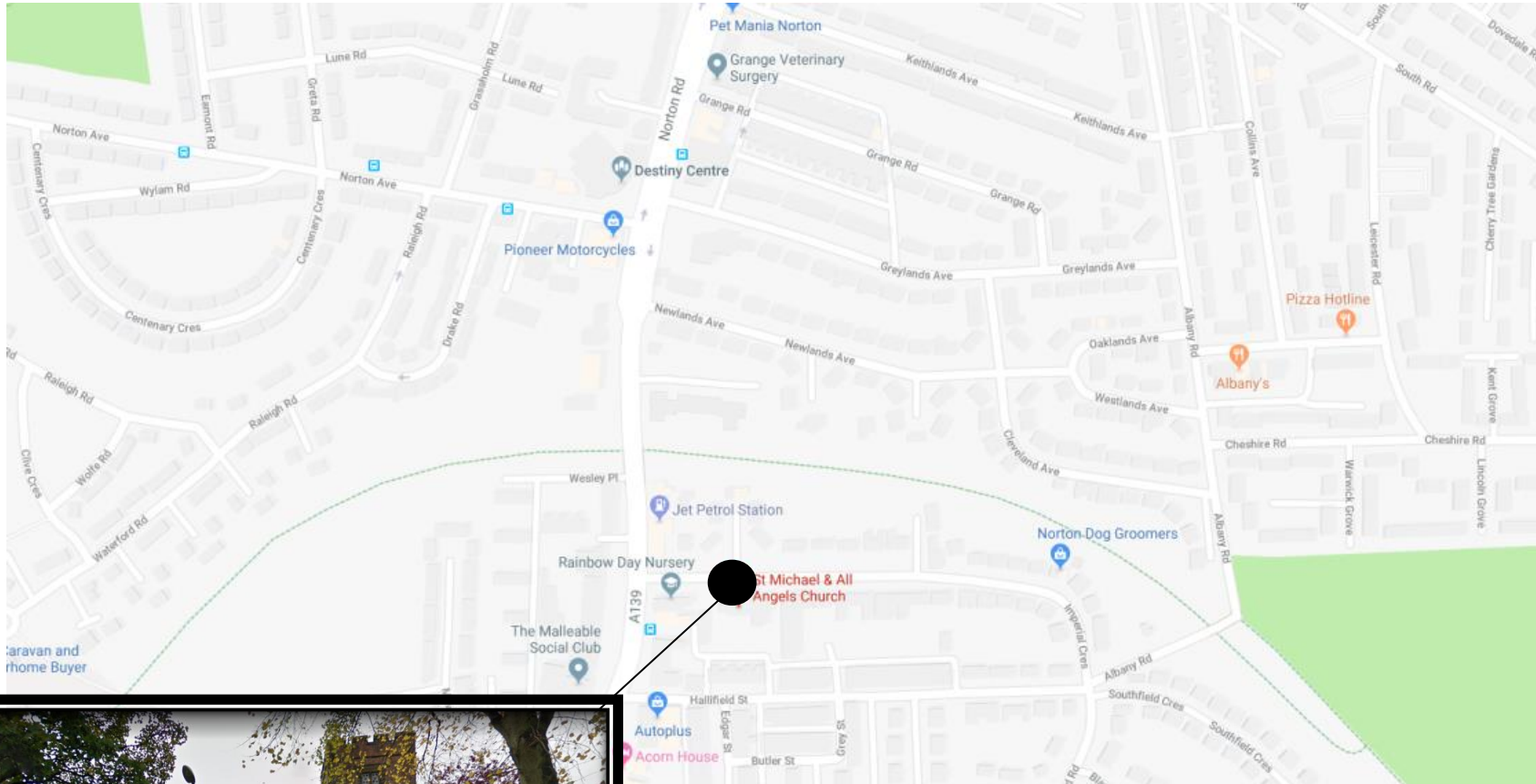


Trussell Trust, Hebron Church

Wednesdays and Fridays
10am-1pm



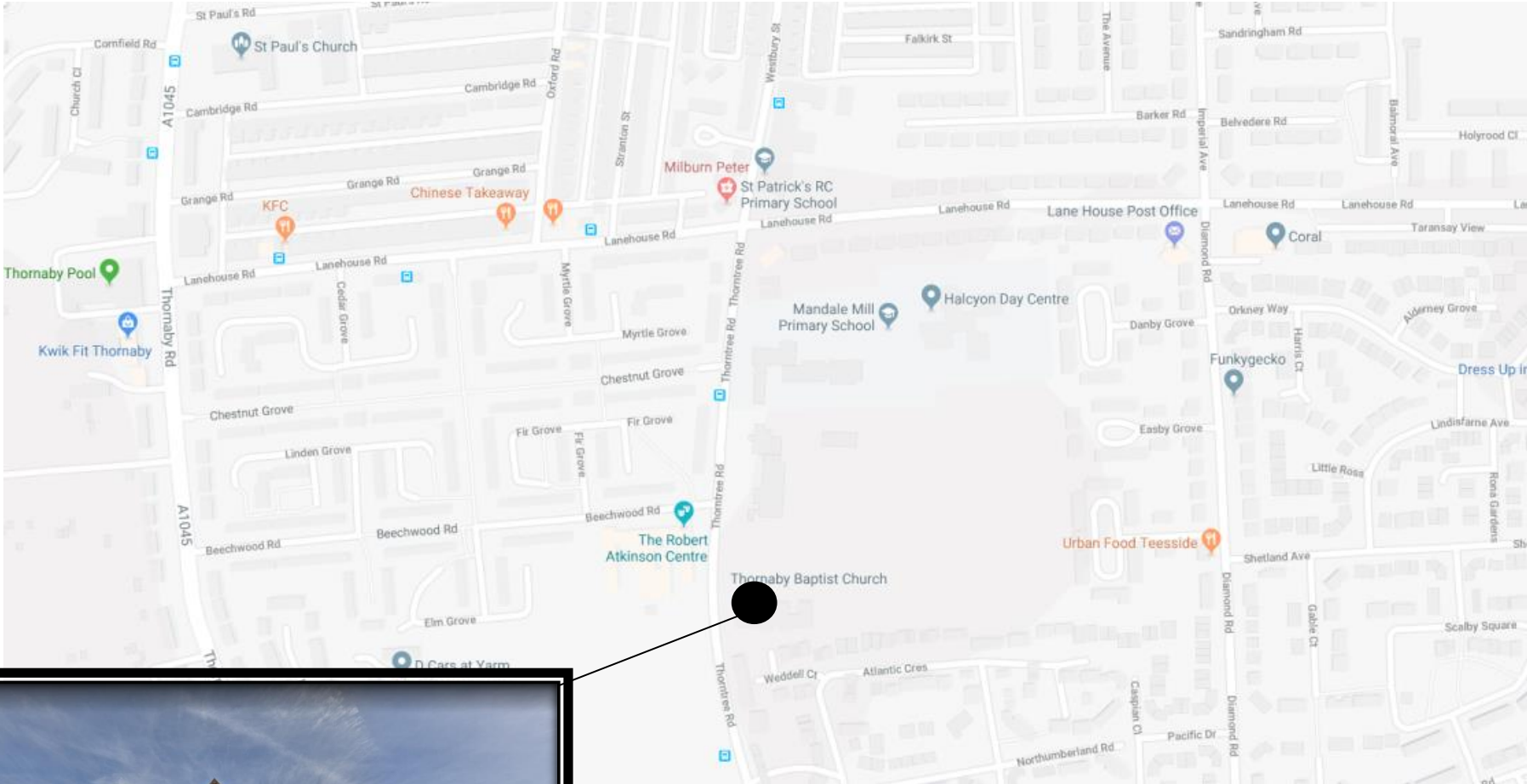
Norton North



St Michael and All Angels

Mondays 12:30pm-2:30pm

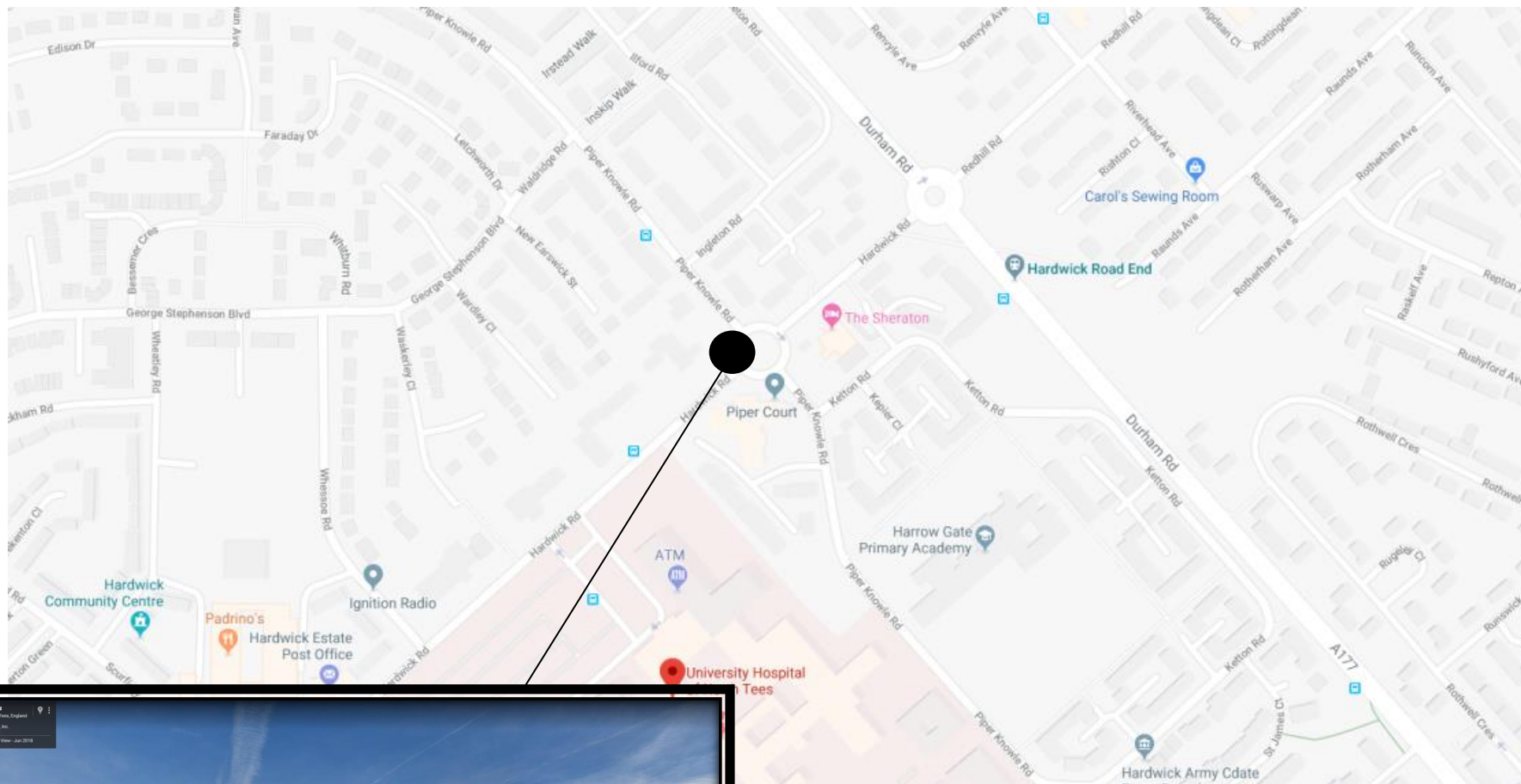
Thornaby



Thornaby Foodbank, Baptist Church

Thursdays 12pm-1pm

Hardwick



St. Andrews Methodist Church

Wednesdays 11am-2pm

Overview

