## **OUR MEMBERS**

A Way Out Age UK Teesside Alzheimer's Society Arch North-East **Bridges Tees Valley Family Carers Service** British Red Cross Independent Living Teesside Catalyst Centre of Excellence for Sensory Impairment (COESI) CGL Stockton Recovery Service **Cleveland Housing Advice Centre** Daisy Chain **Endeavour Housing Association** Epilepsy Outlook Halo Harbour Healthwatch Stockton-on-Tees Hewitts Solicitors Housing Options (Stockton Borough Council) **Justice First** Middlesbrough and Stockton MIND NHS Specialist Stop Smoking Service Norman McDermott Employment Law North East Tribunal Solutions Parkinson's UK Paul J Watson Solicitors **Revenues & Benefits Service (Stockton Borough Council)** Royal British Legion Sanctuary Supported Living Soldiers, Sailors, Airmen & Families Association (SSAFA) Stockton and District Advice and Information Service Stockton Independent Complaints Advocacy Service Stockton on Tees Home Improvement Agency (Yorkshire Housing) Stockton Service Navigation Project Tax Help for Older People Tees Health Awareness Roadshow (Tees Valley Public Health Shared Service) Teesside & District Society for the Blind **Teesside Credit Union Teesside Samaritans** Thirteen Thrive Victim Support Watson Woodhouse Solicitors Welfare Rights (Stockton Borough Council)

## **CONTACT DETAILS**

If you're interested in joining SWAN or would just like to know more - please get in touch:

# ① 01642 633877

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Working together for the future of welfare advice provision in Stockton Borough

www.stocktonadvice.org.uk



The Background to SWAN

With the growing demand for advice, there is a need for agencies to work together to provide services which ensure residents get the help they need, when they need it.

Stockton Welfare Advice Network, SWAN, aims to improve access to advice for resident and enable agencies to work together better.

SWAN was initiated in October 2013 by Stockton & District Advice and Information Service and other local advice agencies.

SWAN now has over 40 member agencies.

### www.stocktonadvice.org.uk

## The Aims of SWAN

SWAN ensures that residents of Stockton Borough can access the right advice at the right time.

This will be achieved by:

- Establishing a network of advice agencies to share information and resources
- A website, www.stocktonadvice.org.uk, which will give people a single access point to obtain information on advice agencies
- Investigating the establishment of a consortium for welfare advice agencies in Stockton to allow information sharing and better partnership working

## Why join?

By becoming part of the network, you an your clients will gain the following:

- Access to the referral systems of key welfare advice services
- Integration into a single online directory of welfare advice agencies on the SWAN website
- Better access to partnership
  working and joint funding bids
- To have an influence on the future development of advice services in Stockton Borough





#### www.stocktonadvice.org.uk

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